

STANLEY Wi-Q 3.1

Wi-Q Portal Gateway/Wireless Controller Firmware Downgrade

The following process will allow you to downgrade the Stanley Wi-Q 3.1 firmware on portal gateways and wireless controllers. This should only be done when absolute necessary and you're downgrading ten (10) or less gateways or controllers.

Stanley Wi-Q 3.1 portal gateways and wireless controllers will start downloading data in a Stanley Wi-Q 3.0 system. However these configuration updates should not be trusted. Systems and gateways must be upgraded to Stanley Wi-Q 3.1 or portal gateways and wireless controllers must be downgraded.

*** Downgrade Portal Gateway before Wireless Controllers**

Problem: Stanley Wi-Q Portal Gateway firmware version 3.1.0.81

Resolution: Downgrade Process:

1. Add portal gateway to existing Stanley Wi-Q 3.0 AMS
2. Clear Transactions
3. Upload Wi-Q PG firmware 3.0.17.161 to new PG

Problem: Stanley Wireless Controller firmware version 3.01.005

Resolution: Downgrade Process:

1. Sign on Wi-Q 3.1 controller to Portal Gateway on a existing Stanley Wi-Q 3.0 AMS
2. Upload W-Q 3.0 boot loader version 3.00.19 to wireless controller
3. Upload W-Q 3.0 firmware 3.0.40 to wireless controller

Problem: Stanley Wireless Access Controller (WAC or Omnilock SDC) firmware version 3.01.005

Resolution: Downgrade Process:

1. Sign on Wi-Q 3.1 WAC/SDC to Portal Gateway on a existing Stanley Wi-Q 3.0 AMS
2. Upload W-Q 3.0 boot loader version 3.00.19 to WAC/SDC
3. Upload W-Q 3.0 firmware 3.0.40 to WAC/SDC

Problem: Omnilock Wireless Controller firmware version OMW 3.01.005

Resolution: Downgrade Process:

1. Sign on Omnilock wireless controller to Portal Gateway on an existing Wi-Q 3.0 AMS
2. Upload OMW 3.0 boot loader version 3.00.19 to the Omnilock wireless controller
3. Upload OMW 3.0 firmware 3.0.40 to the Omnilock wireless controller

Next Steps:

All firmware files can be downloaded from the Stanley Security Share File site,

<https://sft-tow.sbdinc.com/courier/web/1000@/wmLogin.html>

You are required to be Stanley Wi-Q 3.0 certified to have access to the firmware files.

Contact Information: 1-800-392-5209 option 1, option 3 or tesupsms@sbdinc.com