

VISUAL AND AUDIBLE RESPONSE QUICK REFERENCE

The tables below summarize the visual and audible responses for Electronic Stand-Alone Locks. See page 12-7 for complete troubleshooting details.

Shared responses

Green LED	Red LED	Sounder	Meaning
3 flashes	---	---	Access is granted.
3 slow flashes	---	---	Passage mode is granted.
3 slow flashes	---	3 long tones	Battery is low (warning).
---	3 flashes	3 short tones	Access is denied.
3 flashes	3 flashes	3 short tones	Battery is very low (alarm).
4 flashes	4 flashes	4 short tones	Lock performed an internal reset.
---	Stays on	---	Programming mode is active. Or, for B.A.S.I.S. Locks, the lock is busy after communication mode has ended.
---	---	3 long tones	Lock timed out and is waiting for an action.

Additional B.A.S.I.S. responses

Green LED	Red LED	Sounder	Meaning
2 flashes	---	---	Prompt to enter the new PIN during PIN programming mode, or prompt to use a second card and/or PIN during two card and/or PIN control.
Stays on	---	---	Door is in communication mode.
---	---	3 short tones	Bad data was presented to the reader.

Additional Keypad EZ responses

Green LED	Red LED	Sounder	Meaning
1 quick flash	---	1 short tone	Button was pressed.
2 slow flashes	---	---	Data entry succeeded.
	3 flashes	1 long tone	Data entry failed.
Alternating green & red pattern 4 slow flashes		2 long tones	PIN database is full.
---	1 slow flash	---	Bad data was detected by the reader.

LED Indications for Wi-Q 3.0

Event	Indicator Light State
No PIN Required	
Credential entered & accepted	Green
Credential entered & denied	Red
Credential entered & accepted & low battery	Green and Red
Credential entered & denied & low battery	Red – Red
PIN Required	
Credential entered & denied	Red
Credential entered & accepted	Green – Green
PIN entered & accepted (immediately after credential accepted)	Green
PIN entered & denied (immediately after credential accepted)	Red
PIN entered & accepted (immediately after credential accepted) & low battery	Green – Red
PIN entered & denied (immediately after credential accepted) & low battery	Red – Red
Manager Code entered & accepted	Green – Green
Programmer Code entered & accepted	Green – Green
Portal search and connect mode	
Sign-on code entered & accepted	Green & Red – Flashing @ 1 Hz rate until portal connected or search failure occurs
Portal connected	Green – Green – Green
Portal connected FIPS140	Green – Green – Green – Green – Green
Portal connection failed	Red – Red – Red
Soft Reset	
Depress hardware reset button	Green
Enter soft reset and 5 tests are run	Sequence of 5 flashes; one for each test: Green = Pass Red = Fail
Deep Reset	
Enter deep reset	Red – Red – Red Then continues a 1 sec red flash while data is erased
Complete deep reset	Green – Green – Green
Door relocks	Red
Tamper	No lights on invalid and Red on valid credential for 15 seconds.
PG Disassociation using Request to Exit & Programmer card	Green – Green – Green – Green